

Intended Audience

The information presented in this manual is written for storage administrators to upgrade the firmware of Thecus NAS.

Requirement

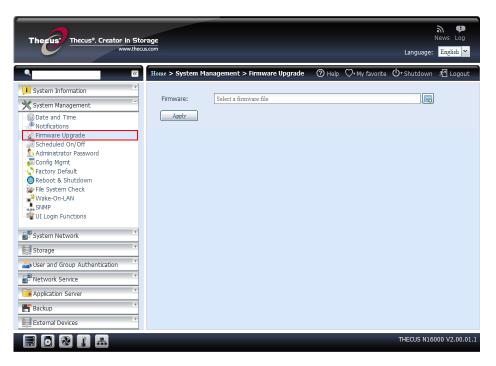
- ✓ Thecus NAS with 64bit firmware v1.xx.xx or v2.xx.xx.
- ✓ Thecus NAS with 64bit firmware: N2800 / N4800 / N5550 / N6850 / N7700PROV2 / N8800PROV2 / N8850 / N8900 / N8900V / N10850 / N12000 / N12000V / N16000 / N16000V and newer model with 64bit firmware.
- ✓ The demo system is N16000, this guide show you the steps upgrading firmware from 2.00.01.1 to 2.01.01.

Document Feedback

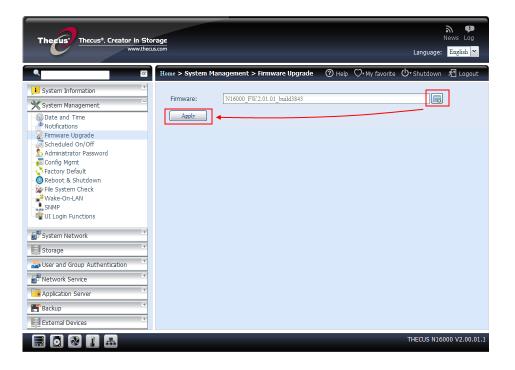
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- 1. Login as admin from web interface to your Thecus NAS with 64bit firmware.
- 2. In the [System Management] menu, choose the [Firmware upgrade] item and the firmware upgrade screen show.



3. Press button and select the firmware you download from Thecus website.



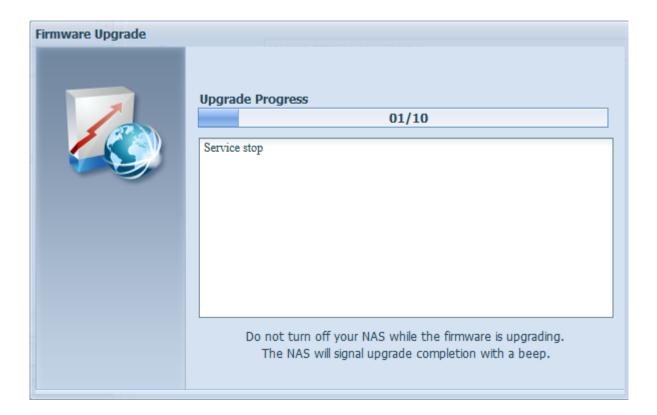


4. Press [Apply] and the confirm window will pop up. Please select [Next] button twice to confirm the process, and start firmware upgrade. The entire upgrade takes about 3 minutes. After the firmware is upgraded, Thecus NAS will beep for 3 seconds.



NOTE: If your browser is set to cache the screen, please press CTRL-F5 in your browser to reload from server instead of from browser's cache.

5. During firmware upgrade process, you will see a progressing bar indicating the completeness.



NOTE: During firmware upgrade process, it is imperative that user do not turn off the power to Thecus NAS or close the browser. This will lead to catastrophic result.

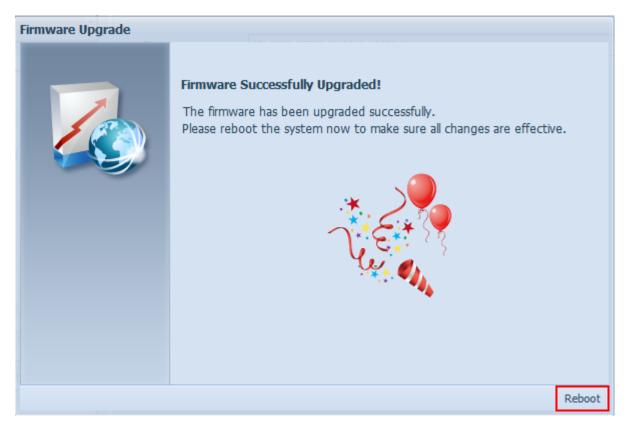


6. Just in case, the upgrade process failed, please DO NOT restart or shutdown the NAS. Get back to step #2 and upgrade the firmware again.



Caption: upgrade failure message

7. After the firmware is upgraded, you will see a message ask admin user to reboot. Please reboot to finish the upgrade process.



Caption: Thecus NAS firmware upgrade success message

After click [Reboot] (*1), the system will redirect to [Shutdown / Reboot] page, you may select the NAS to shut down or reboot.

*1 The wording "Reboot" of the button will be revised as "Continue" in newer version.





NOTE: After reboot the Thecus NAS, please go to [System Management > Config Mgmt] to save your configuration. New version of firmware will not work with configuration file from previous versions of firmware.

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