



[Release Date]

Mar 14, 2007

[Applicable Hardware]

Thecus N5200 IP Storage Server

[Software Upgrade/Downgrade Note]

1. After firmware v1.00.08 installed, the new software doesn't allow users to downgrade to any firmware version below v1.00.08.
2. System Configuration Download/Upload does not support different software version.
Reminder : After upgrade to latest firmware, download configuration and save separately.

[New Features/Changes]

1. Added batch users and groups import through admin Web GUI and CSV.
2. Changed the default setting of "Add new disk as spare disk" from "Automatic" to "Manual" on [Storage / RAID] page.
3. Added support for ZyDAS ZD1211b based USB WLAN dongles.

[Bug Fixes]

1. Fixed the problem that Target USB function didn't start after RAID migration done.
2. Corrected the default channel of WLAN to channel 11.
3. Fixed the AFP authentication problem that caused by firmware upgrade from v1.00.03 to v1.00.04.
4. Fixed the problem that could not download files bigger than 2 GB via FTP.
5. Fixed the Nsync failed problem when backup data to another Thecus NAS.
6. Fixed the problem that Nsync failed to test connection on a previous Nsync task.
7. Fixed the problem that Nsync didn't accept a user password with special characters.

[Limitations]

1. N5200 doesn't support hard disk drives that won't spin up before "start unit" command receives; such as Seagate Barracuda 7200.9 series.
2. Target USB function : once RAID created and Target USB capacity determined, you have to AC off and then on to make it works. In addition, the maximum capacity of Target USB is limited at 2TB.
3. Reset button : you could use reset button to load the factory default in firmware v1.00.03 or later version.



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- a. When the N5200 successfully boots up, press the reset button for 10 seconds. And then the NAS will automatically reboot itself.
- b. This resets the N5200 to its factory default.
 - WAN IP: 192.168.1.100
 - LAN IP: 192.168.2.254 (It will be 192.168.2.100 in firmware v1.00.03)
 - HTTP port: 80
 - HTTPS port: 443
 - Admin password: admin
 - User accounts and groups will be erased, but RAID data won't be affected.
4. Snapshot function still needs some improvements, so temporarily disable this function.
 - Note 1: Existing snapshot volumes will be removed after F/W upgrade.
 - 2: Existing snapshot schedule will be removed after F/W upgrade.
 - 3: There is no change to previously allocated space for snapshot.
5. Once the RAID created, there will be about 5% data used by EXT3 file system. The capacity stores the journal and inodes; which are necessary to keep RAID data safer.
6. RAID Expansion: When changing the RAID 5 configuration from five smaller disks to five bigger disks, you have to change one disk at a time and then rebuild the RAID. Lastly, click on "Expand" button to resize the total capacity. Otherwise, you may see additional capacity was added into the snapshot partition.
7. Since firmware v1.00.08, the default setting of "Add new disk as spare disk" becomes "Manual". So, NAS administrator has to change it to "Automatic" or manually check specified disk as spare to get "Auto Hot Spare" feature.
8. Supports the following USB wireless dongles only. And it has to be installed before NAS booting up, no PnP.
 - [ZyDAS ZD1211]
 - a. 3Com 3CRUSB10075 (Manufacture ID: 6891, Device ID: A727)
 - b. Zyxel G220USB (Manufacture ID: 0586, Device ID: 3401)
 - c. PCI GW-US54mini (Manufacture ID: 14EA, Device ID: AB13)
 - [ZyDAS ZD1211B]
 - d. Zyxel ZyAIR G-220 V2 (Manufacture ID: 0586, Device ID: 340F)
9. NFS share is limited to public folders. In case you enable an NFS share on non-public (ACL) folder, the NFS client could successfully mount it but won't be able to read/write files.
10. HTTP and HTTPS ports should follow the rules given below.
 - Larger than 1024
 - Could not use 3169
 - Port 80 (HTTP) and 443 (HTTPS) are allowed
11. If AC power lost during RAID building, admin has to manually resume it through Web GUI.
 - a. You will see "Total Capacity: N/A" after building process completed.



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- b. Manually remove RAID.
 - c. Create RAID again.
12. RAID rebuild : in case one HDD failed in RAID 1, 5, 6, and 10 configuration, please hot unplug failed one and hot plug in new one; then RAID rebuilding will automatically start. If the replacement is done after NAS rebooting or shutdown, administrator has to manually add spare in Admin Web GUI to start the RAID rebuilding.
13. When adding an HDD into JBOD RAID, all services such as WebDisk, SMB/CIFS, and FTP will be temporarily disabled. Once the JBOD resizing completes, all services will be turned on according to original settings.
14. To enable ADS support for Small Business Server 2003, we recommend do not install ISA server. Otherwise, N5200 may fail to join the AD.
15. Mac OS Limitations
- a. When using Mac OS X (post 10.2 with AppleTalk) without SMB, do not use Japanese characters in folder or file names to prevent errors accessing the data over a network.
 - b. Mac OS 9 and Mac OS X can not see files on the network with names made up of over 32 characters.
 - c. Mac OS 8.x/9.x only support local character encoding on file names (without Unicode support).
 - d. Occasionally, when a file is accessed by a Mac OS computer within a shared folder, an information file will be created in the same folder. If the file is then deleted by a Windows OS computer, the original file may no longer be accessible by Mac OS computers.
 - e. The following characters are not allowed to be included in the name used for a file or shared folder when using Mac OS (AppleTalk) devices.
? [] / \ = + < > ; : " , | *
 - f. Writing a file larger than 2 GB is not allowed by MAC OS-9.
16. NAS needs about 3~5 minutes to broadcast/register itself to other Mac OS through AppleTalk after booting up and service enabled.
17. WebDisk : Only UTF-8 file name is supported.
18. Please do not use Traditional Chinese and Simplified Chinese character sets in share folder's name. It might cause share folders permission error, and no body could access any folders. However, using above two character sets in the sub-folders is okay.
19. File size has to be less than 1GB to be uploaded to the N5200 from web browsers. FTP software has no such limitation.
20. File names and folder names should not contain more than 250 characters in their entire directory path to prevent errors occur in the file copy operations.
21. The following characters are not allowed to be included in the name used for files or folders on the N5200.
/ \ : * ? " < > | [] = + ; ,



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22. When copying a file that uses superscript in its file name (common with some international character sets), the date and time attributes may not be properly set on the N5200 for that particular file.
23. File and directory attributes can not be modified by an FTP client when the N5200 FTP server is enabled.
24. Anonymous FTP user could upload files into public folders but could not delete them.
25. UPnP function only works on WAN interface.
26. The create date is the same with modify date for every file copied into the NAS.
27. N5200 supports Setup Wizard v1.1.6 or later.
28. Single file size upper limitation: 2TB
29. The file downloaded from N5200 via Microsoft IE might include extension index number in its file name.
30. Windows 95/98 clients can not display files with double-byte file name correctly.
31. Because of Windows 95/98 compatibility issues, share folder name may have a problem when it is longer than 12 characters.

[Known Problems]

1. The HDD LED should blink green to indicate the HDD read/write activity. Please apply "ledpatch_1.00.00.2a.bin" in case you see it's red. The patch file is available here: http://www.thecus.com/Downloads/ledpatch_1.00.00.2a.bin.
 - 1) Load the patch just like upgrading a firmware. [Admin Web GUI: System / Firmware Upgrade / Browse / ledpatch_1.00.00.2a.bin / Apply]
 - 2) It requires rebooting to take effect.In addition, during the NAS booting, the first 50 seconds, HDD LED may partially glow red or orange. It's a normal behavior and no worries about that please! Once the booting completes, the LED will blink green when reading/writing HDD.
2. On system log page, you will see the following messages whenever the NAS boots up. It doesn't really mean there had been a disk problem. Actually, it means "the NAS successfully boots up and RAID configuration is checked OK".

```
2006/09/17 15:49:52 N5200 : mdadm: /dev/md0 has been started with 5 drives.
2006/09/17 15:49:58 N5200 : Healthy: The system N5200 is recovered from the disk problem.
```
3. Disk Power Management is not ready in firmware v1.00.03 and earlier versions. It has been implemented since v1.00.04.
4. Could not completely delete share folders if SMB/CIFS users are using the share files.
5. Web GUI : Can not login Web UI when the NetBIOS name is with an underscore.
6. Failed to edit or delete a folder that its folder name contains a superscript "".
7. MAC OS 9 Apple network browser sometimes freezes for 5~10 minutes after selecting N5200; however, using afp://IP always works fine on both MAC OS-9/X

[Attention]



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- 1. During firmware upgrade process, it is imperative that user DO NOT turn off the power to N5200 or closes the browser window. This will lead to catastrophic result. If your browser is set to cache the screen, after firmware upgrade has started for 5 minutes, please press CTRL-F5 to reload browser screen from server instead of from browser cache.**
2. When installing the Windows Wizard program of N5200 on WinXP Professional SP1 or SP2, the firewall UDP ports 10000 and 10001 need to be opened.
3. Reset to factory default function automatically resets all the system settings including network settings, administrator password, user groups, language setting, system notification setting, and time zone setting.
4. Hardware reset button triggers the N5200 to reset its network settings and administrator password.
5. Users should obey the international RF regulatory rules as they set up the wireless RF channel on the N5200. The RF operating channels for different regions have been specified as following. Thecus has no responsibility for users attempting to violate the international RF regulation.
 - 11 for N. America
 - 14 Japan
 - 13 Europe (ETSI)
 - 2 Spain
 - 4 France