




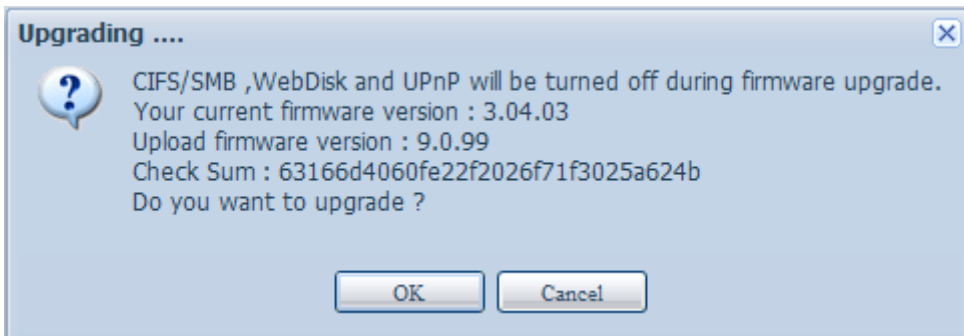
# Upgrade Thecus N4100PRO firmware

## System Requirement

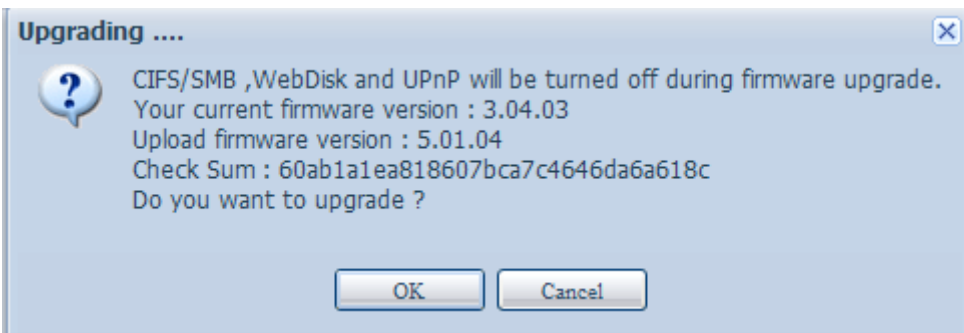
1. An existing RAID
2. N4100PRO Firmware v3.xx.xx or v5.xx.xx

## Upgrade Procedure

1. Login as admin from web interface to your Thecus NAS
2. In the **[System Management]** menu, choose the **[Firmware upgrade]** item and the firmware upgrade screen show.
3. Press  button and select the firmware you downloaded from Thecus website. If firmware is downloaded in ZIP format, please EXTRACT the ZIP file.
4. **For user who still use v2.xx.xx firmware**, please upgrade to the v3.04.03 firmware first ([http://www.thecus.com/Downloads/FW/N4100PRO/N4100PRO\\_FW\\_3.04.03.bin](http://www.thecus.com/Downloads/FW/N4100PRO/N4100PRO_FW_3.04.03.bin)), after v3 firmware upgrade succeed, then please follow the instruction to v5 firmware.
5. **For user who use the v5.xx.xx firmware**, please skip step #6 and #7.
6. **For user who upgrade from v3.xx.xx firmware**, please upload **Upgrade.N4100PRO.V3toV5.bin** file and click **[Apply]**. After confirm window will pop up, please select **[OK]** button to start firmware upgrade.



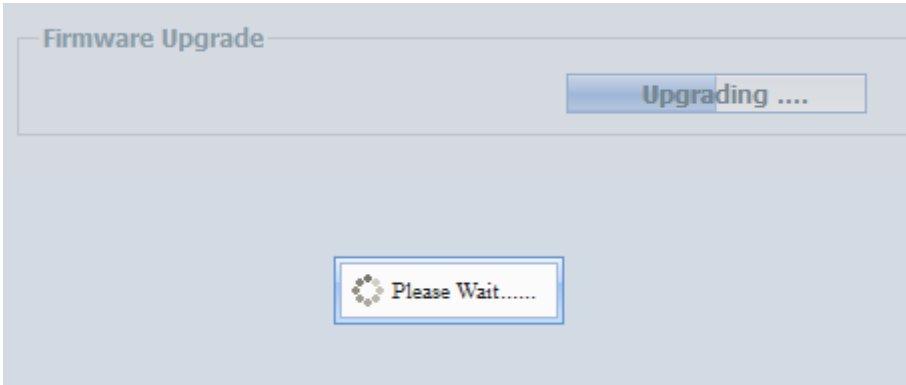
7. **After apply the patch, please do NOT reboot the N4100PRO.**
8. Please upload **N4100PRO Firmware V5** file and click **[Apply]**



9. During firmware upgrade process, you will see a pink progressing bar indicating the completeness.

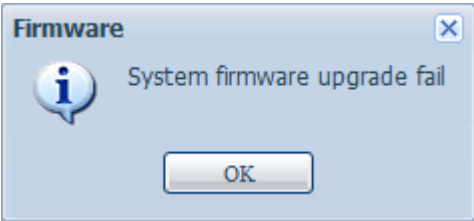


## Upgrade Thecus N4100PRO firmware



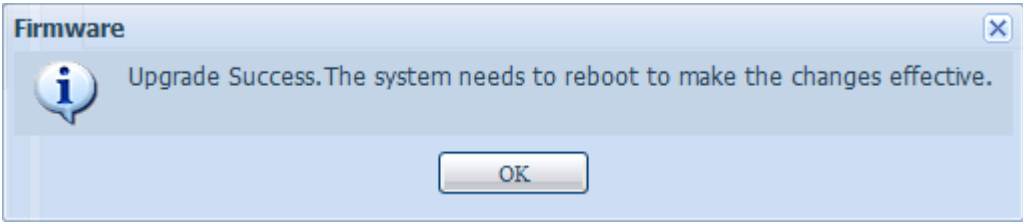
**Note: During firmware upgrade process, it is imperative that user do not turn off the power to Thecus NAS or close the browser. This will lead to catastrophic result.**

- 10. Just in case, the upgrade process failed, please DO NOT restart or shutdown the NAS. Get back to step #8 and upgrade the firmware again.



Caption: upgrade failure message

- 11. After the firmware is upgrade, you will see a message ask admin user to reboot. Please reboot to finish the upgrade process.



Caption: Thecus NAS firmware upgrade success message

- 12. After click [OK], the system will redirect to [Shutdown / Reboot] page, you may select the NAS to shutdown or reboot.



**Note: Please go to [System Management >Config Mgmt] to save your configuration. New version of firmware will not work with configuration file from previous versions of firmware.**



## Upgrade Thecus N4100PRO firmware

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